It is with regret that the Trustees of the ScottishPower Energy People Trust announce that they have taken the decision to wind up the Trust. This is not a decision that the Trustees have taken lightly and one taken only after an extensive search to secure other long term funding for the work of the Trust.

Trustees of the Energy People Trust are immensely proud of the record number of projects and people supported over 12 years and offer their grateful thanks to ScottishPower for over £15.8 million which they placed at the Trust’s disposal to fund these life-changing projects.
ABOUT THE SCOTTISHPOWER ENERGY PEOPLE TRUST

The ScottishPower Energy People Trust is an independent charity that, since its formation in 2005, has provided funding to front line charities across Britain that help vulnerable, disadvantaged people out of fuel poverty.

It was formed in November 2005 following research that asked stakeholders what they would want to see from a ScottishPower Trust. The study highlighted the need for the Trust to provide funding through existing agencies and charities and for a straightforward grant application process.

The Trust received its funding from ScottishPower but made decisions independently of the company through a Board of Trustees.

From 2018, ScottishPower has decided that their charitable funding will be consolidated through the ScottishPower Foundation, which is a separate charity established by the company in 2013.

Details of the application criteria and other information about the work of the ScottishPower Foundation can be found at their website:

It is with regret that I announce that the Trustees of the ScottishPower Energy People Trust have taken the decision to wind up the Trust. This is not a decision that the Trustees have taken lightly and one taken only after an extensive search to secure other long term funding for the work of the Trust.

As Chairman of The Trust, I’m delighted with what has been achieved by the 358 projects we have supported since November 2005. Each project is different but they all share the same objective of helping people who are in very difficult situations, some of whom are on low income, live in poor housing or suffer ill-health. These front line fuel poverty projects have helped almost 1.7 million people throughout Britain. This has resulted in an increase household income of a staggering £92.5m! In addition, 518 jobs were created and 709 volunteers supported these organisations.

During my tenure, I have been privileged to have overseen the allocation of funding in excess of £7.5 million; this has assisted 195 projects across Britain reaching over a quarter of a million people.

Our work has been widely recognised and acknowledged for helping so many people and for its partnership approach, empowering communities through our funding of registered charitable organisations – trusted intermediaries – who deliver much needed help to some of the most vulnerable people in Britain.

I, along with my fellow Trustees, am immensely proud of the record number of projects and people supported over 12 years and offer grateful thanks to ScottishPower for over £15 million pounds which they placed at the Trust’s disposal to fund these life-changing projects.

My thanks must also go to my fellow Trustees for their hard work and dedication to their commitment to help alleviate fuel poverty. It has been my pleasure to have been part of something designed to support some of the most vulnerable groups in our society.
SECRETARY’S REPORT
BY RICHARD TAYLOR

WORKING IN PARTNERSHIP WITH CHARITIES AND OTHER NOT-FOR-PROFIT ORGANISATIONS, HAS BEEN THE KEY TO THE TRUST’S SUCCESS OVER THE PAST TWELVE YEARS. THE 358 PROJECTS SUPPORTED BY THE TRUST HAVE THEMSELVES EMPLOYED 518 EMPLOYEES WHO WERE SUPPORTED BY 709 VOLUNTEERS.

By improving the energy efficiency of properties, raising income levels and helping people to use energy more efficiently, fuel poverty could become a thing of the past. All of the projects we fund make a real difference to the communities in which they are based and have a sustainable impact on fuel poverty.

The biggest request for funding is to support organisations who want to offer income maximisation checks to their clients. These projects include helping clients reduce their energy costs have made a positive impact across Britain helping vulnerable homes gain additional financial gains of over £92.5 million.

During the last year, the 17 projects supported will help over 16,600 individuals and by supporting projects working in the heart of communities, we can be sure the funding provided is making a real difference to the lives of so many fuel poor people that may be vulnerable.

An integrated approach to fuel poverty which tackles all aspects of the problem works best. Funding a variety of agencies allows them to deal with the issues at grass-roots level and to help alleviate fuel poverty.

We also visited the following projects, during 2017:-

• Home-Start (Tamworth)
• Warm Hut, Manchester
• STV Children’s Appeal
• Groundwork North Wales
• Citizens Advice South Hams
PROJECTS FUNDED DURING 2017

DURING 2017 THE SCOTTISHPOWER ENERGY PEOPLE TRUST AWARDED £613,112.67 TO 17 PROJECTS TO ASSIST 16,683 PEOPLE IN 7,383 HOUSEHOLDS THROUGH COMMUNITY PROJECTS DESIGNED TO REDUCE FUEL POVERTY, OFFERING ENERGY EFFICIENCY ADVICE AND MEASURES, BENEFITS HEALTH CHECKS AND FUEL DEBT ASSISTANCE. BELOW IS A SUMMARY OF THE 17 PROJECTS.

CITIZENS ADVICE FLINTSHIRE – THE GREAT BRITISH ENERGY SAVE £48,216
The Great British Energy Save will target families with young children and young people setting up home for the first time. Citizens Advice Flintshire will prioritise these groups and help them achieve affordable warmth, income maximisation and give advice on energy efficiency.

BARNARDO’S – PARC PRISON – WARM AND WELCOME £35,610
This project will be sited in the Visitor Centre provision to HMP Parc, Bridgend, South Wales and will aim to move families from fuel poverty to affordable warmth by offering fuel poverty advice, energy efficiency advice and debt advice to families in need, in order to reduce household outgoings.

CIRCLE – FINANCIAL INCLUSION PROJECT £37,242
Circle and Edinburgh Young Carers have come together with Citizens Advice Scotland to develop the Financial Inclusion Project which is a project for people with children who are in recovery and young carers and their families. The service will provide assistance with fuel debts, bills and advice, energy efficiency, benefit claims and advocacy.

COMMUNITY LINCS – SAVE AND WARM £29,819
Community Lincs will work in partnership with Lincolnshire based Charity Children’s Links in order to effectively engage vulnerable families in a series of fun and interactive Staying Warm and Saving Money Activity Sessions and 1:1 follow up support sessions.

HUBBUB FOUNDATION – FUELLING CONNECTIONS – OLDHAM £36,396
Building on Hubbub’s proven model, this project will establish Fuelling Connections in Oldham, an online peer-to-peer community, where people classified as being in fuel poverty can get expert advice and share information about saving money in the home.

PETERBOROUGH ENVIRONMENT TRUST – WARM HOME PETERBOROUGH 2017 £44,566
Warm Homes Peterborough 2017 aims to reduce fuel poverty and increase the energy efficiency of some of Peterborough’s most vulnerable households by helping vulnerable households, particularly families with young children, to maximise their income and to use their energy more effectively to keep warm during the colder months.

ST FRANCIS CIC – ST FRANCIS FUEL SUPPORT £24,385
The St Francis Fuel Support project will work with the local NEA branch to offer advice and support to local people to ensure they have information regarding energy efficiency and will offer this advice long with providing an income assessment to ensure clients are in receipt of the benefits they are entitled to.
GREENER KIRKCALDY – COSY HOMES OUTREACH PROJECT £49,993

The Cosy Homes Outreach Project will build on the success of their previous work with families in Kirkcaldy and Mid Fife, extending their services into Mid Fife, and will offer energy advice and support plus referrals for benefit and tax credit checks as well as installing energy efficiency measures in homes.

THE WISE GROUP – VULNERABLE FAMILIES (INVERCLYDE HOME ENERGY ADVICE TEAM) £43,855.03

Targeting vulnerable families, including kinship carers, lone parents and families with young children, the Wise Group will deliver a project tackling fuel poverty in a lasting way through the delivery of supportive, empathetic home energy advice and interventions.

THE ACTION GROUP – HELP2HEAT £39,538

By bringing together the expertise and reach of The Action Group and Changeworks, to provide welfare rights and affordable-warmth advice, support and representation, directly to parents of disabled children, the Help 2 Heat project will have lasting benefits for families with young disabled children, living in Edinburgh and the Lothians.

DISABILITY RESOURCE CENTRE – SWITCHED ON £46,000

The Switched On project will tackle fuel poverty through an approach which was co-designed with disabled people to make a lasting impact to the lives of disabled people and their families in Birmingham, Solihull and the Black Country. This will be delivered in the form of home visits, one to one interventions, crisis support and group learning opportunities.

SUNNY GOVAN COMMUNITY MEDIA – COMMUNITY ENERGY ADVICE HUB A COMMUNITY ENERGY ADVISORY TEAM £17,460

The project will engage with young people through the hook of radio and attendance at music workshops. By providing advice on the practicalities of heating and training around energy efficiency, they will help clients reduce their energy bills. Where relevant, they will signpost individuals and families to specialist agencies to reduce fuel poverty enabling them to be more financially stable.

HOME-START SOUTH YORKSHIRE – FAMILY FINANCES PLUS £24,272

Family Finance Plus will provide a dedicated Family Coordinator to provide both group training and personal support to families in their own homes on energy efficiency advice, fuel debt assistance and benefits checks / income maximisation.

LOCAL ENERGY ACTION PLAN (LEAP) – LEAP LINWOOD FAMILY SUPPORT £45,000

The LEAP Linwood Family Support project is a practical action project focused on delivering tailored energy efficiency advice, support and installations of appropriate energy efficiency measures, fuel debt assistance and income maximisation for fuel poor young families. They have a network of partner organisations to support referrals for income maximisation and fuel billing issues, supplier switching and fuel debt relief and other related issues such as poor health and mental health.

ACE – TACKLING FUEL POVERTY FOR PEOPLE IN CRISIS £35,000

The Tackling Fuel Poverty with People in Crisis project will develop a new community-led energy advice service, delivered in partnership with a network of local advice and support agencies, targeting people accessing Cardiff Foodbank. ACE will engage with people in food poverty who are also often vulnerable to fuel poverty. This aims to help clients better manage energy costs and reduce levels of fuel poverty. This in turn will lead to a wide range of positive health and well-being outcomes for some of the most vulnerable people in Cardiff.

COMMUNITY COUNCIL FOR BERKSHIRE – CCB FAMILY HOME ENERGY EDUCATION AND ADVICE PROJECT £13,760.64

Drop-in sessions will be provided at Children’s Centres and other venues across Berkshire on how to reduce home energy costs supporting vulnerable families who are experiencing fuel poverty and or at risk of fuel poverty.

TORRIDGE, NORTH, MID AND WEST DEVON CITIZENS ADVICE – FAMILY POWER £40,000

The Family Power project aims to help tackle fuel poverty by providing specialist fuel poverty advice to families with young children. The project will be delivered in four of the largest Districts in Devon, three of which are the most deprived in the County. Residents living in these rural areas are more likely to experience fuel poverty and deprivation.
Once again we would really like to thank you for the grant that was provided to support our beneficiaries and to date has made an impact to many of those affected by fuel poverty. The project has supported those experiencing hardship and our outreach was valuable in supporting those to seek help. It has been a learning experience for us, our staff and volunteers and a worthy project in reaching those isolated and vulnerable families / individuals living in Sparkbrook.

Shabana Shaheen, ACP Group

On behalf of the Foundation and the beneficiaries please do pass on our very grateful thanks to the trustees for this funding.

Mandy Abdel-Aziz / Operations Director, Suffolk Community Foundation

I would like to take this opportunity to thank you for your funding it has helped us keep growing and developing our services in a climate where many community projects are struggling or cease to exist. The Project has made a huge difference to over 1500 families.

Shelly McDonald, Heeley City Farm

Could I say, it has been a pleasure to work with the Trust this past year and I’m sure it will be agreed that as a result of the funding provided we have been able to carry out a significant number of interventions which have had a positive impact upon the lives of our clients.

Trevor McPartland, Fuel Debt & Energy Adviser, Salford Foundation

Thank you, and everyone at Energy People Trust, for your support for our project. Despite the challenges on the credit union side, the funding has enabled a great many people to receive energy advice and support.

Janet Mundy, West Lothian Credit Union

We were extremely grateful for the funding, which has enabled us to help many hundreds of people in Lochalsh & Skye, as well as raising the issue of fuel poverty with wider audiences in Scotland and further afield.

Moira Scobbie, Energy Advice Services Officer, Lochalsh and Skye Housing Association

May we take this opportunity to pass our sincere thanks again to the Trustees of the ScottishPower Energy People Trust for their generous support of our “Keeping Disabled Children Warm This Winter” project, which has reached over 1,000 vulnerable families with information and support on fuel poverty issues over the two years.

Jon Anscombe – Head of Trust and Statutory Fundraising

The project has proved to be a great success and changed the lives of many people. The experience and lessons learned have been passed on to other local organisations and many other CAB.

Roger Braybrook, Manager, West Northumberland Citizens Advice Bureau
I would like to express my thanks to the Trustees for the funding they have provided to Manchester CAB. This funding and the service it has enabled has had a hugely beneficial impact for some of the most vulnerable and difficult to reach client groups across the city of Manchester.

Marcus Graham, Director of Advice, Manchester Citizens Advice Bureau Service

The project was a great success and we are very grateful to your fund for helping us kick-start this initiative. The project went on to change thinking and practice in other drug and alcohol agencies in Edinburgh who used the experience of this project to develop a wider financial inclusion project for this client group. It is now embedded in 7 different drug and alcohol agencies. We are proud of this outcome as well as the impact we made on the vulnerable people we work with directly.

Ruth Campbell, Comas

We have been so pleased at the positive work we have been able to do with your support. I wanted to let you know how very much your grant was appreciated.

Tajinder Nijjar, CEO, Harrow CAB

I want to express our sincere thanks to SP Energy People Trust for their funding to Talking Money and the huge number of individual’s that we have been in a position to assist with vital advice; support; guidance and financial assistance through grant funding; benefit gains; energy saving items; but most of all enabling us to reach into the community to support first-hand the issues our clients face each day.

Rhianne Hawkins, Energy Advice Project Manager, Talking Money

The funding provided by you has been of huge benefit to our women and their families and we cannot thank you enough.

Susan Bruce, Facilities Manager, Dundee Women’s Aid

We have been so pleased at the positive work we have been able to do with your support. I wanted to let you know how very much your grant was appreciated.

Tajinder Nijjar, CEO, Harrow CAB

Thank you so much again; we have really appreciated the grant and the difference that it has helped us to make. Working with this grant has been a very positive experience for Doorway.

Carol Gallagher, Chief Executive Officer, Doorway

This project has been fantastic and thank you to ScottishPower Energy People Trust for once again supporting the work we do.

Ann Ferguson, Principal Officer, Speakup Self Advocacy Ltd

It’s been fantastic to have received this funding from the ScottishPower Energy People Trust. We have worked in partnership with the Trust over a number of years now and this support goes a long way to assist householders in the area, just like Mr Ferrier, who are in the greatest need.

Liz Marquis, Director of the Energy Agency

Neil Clitheroe, CEO, Retail, ScottishPower, visited Prestwick pensioner, Mr Iain Ferrier, to hear first-hand about the support he has received from Energy Agency.
Our Board of Trustees is a group of nine experienced individuals who each have a special interest in reducing fuel poverty.

Norman Kerr, OBE (Chairman)

Norman became Director of Energy Action Scotland in April 2005, having previously been Development Manager and Deputy Director since 1996. Norman is Deputy Chair of the Scottish Fuel Poverty Advisory Panel and Scottish Fuel Poverty Partnership Forum and is a former member of the Scottish Rural Fuel Poverty Task Force and the Scottish Fuel Poverty Strategic Working Group.

He is Chairperson of ScottishPower’s Energy People Trust, a trustee of the Aberdeen Combined Heat and Power Company, a member of the NEA Executive Board and is an independent fuel poverty advisor to SSE. He is currently on the stakeholder engagement groups for both Distribution Network Operator companies (DNOs) in Scotland i.e. SP Energy Networks and Scottish and Southern Electricity Networks.

Norman was awarded an OBE in the Queen’s Birthday Honours list 2016 for services to the Children’s Hearing System in Scotland and for voluntary and charitable work in Glasgow. Norman served 32 years in the Children’s Hearing system as a volunteer holding a number of posts at local and national levels before stepping down in June 2016.

Douglas McLaren (Treasurer)

A Law graduate and member of the Institute of Chartered Accountants of Scotland (ICAS), Douglas is the UK Operations Director for ScottishPower’s Retail Business.

Douglas joined ScottishPower in 2004 after 9 years with PwC where he worked for their Business Assurance Division in both the UK & Canada.

Joan Fraser

Joan has a background in health, education and social policy and considerable experience in the charity sector. She has a particular interest in support for disadvantaged young people.

She is currently Convener of Edinburgh Voluntary Organisations Council, and Chair of the Edinburgh and Lothian Trust Fund. She was formerly a Board Member and Chair of Scotland Yard Adventure Centre, a non-executive Board member of NHS Health Scotland, Vice Chair of the Visiting Committee for Polmont Young Offenders Institution and Chair of the EVOC Network for Organisations working with Children Young People and Families.

Richard Taylor (Secretary)

Richard joined ScottishPower in 2015 to lead our reputation management programmes including responsibility for CSR, Government Affairs, Media Relations, Internal Communications and Brand.

He was previously Director of Corporate Affairs at Morrisons supermarkets, a Partner at Portland Communications and Special Adviser to the Secretary of State for Defence. He began his career as a Policy Adviser at the Confederation of British Industry.

Richard has a Master of Philosophy Degree in Environment and Development from the University of Cambridge.

Neil Hartwell

Neil Hartwell has been a Trustee of Scottish Power Energy People Trust since this Scottish charity was established in 2005.

A trained psychologist and designer he worked in the steel and manufacturing industries for many years across the UK, followed by a seven year spell with the English fuel poverty charity National Energy Action.

He is now based in Cornwall, heading up another Fuel Poverty and Environmental charity (Community Energy Plus) as the Chair of Trustees, together with other financial and Operational roles in the voluntary sector.
The Trustees include representatives from the fuel poverty charities, Energy Action Scotland and National Energy Action. Others offer expertise in key areas of fuel poverty, housing and health.

Bill developed a strong interest in energy issues more than 35 years ago, through academic work, working with and establishing community initiatives and being involved in a local Right to Fuel campaign group.

In 1987 he joined Heatwise Glasgow to manage its Jobs and Energy project, and subsequently became the organisation’s Research and Development Manager. In 1994, he left to establish Alembic Research as an independent consultancy, specialising in energy efficiency and fuel poverty issues. It is still going strong.

He was a member of the Watt Committee’s Domestic Energy and Fuel Poverty Working group and a member of the Building Research Establishment working group on the BREDEM methodology for Scotland. Bill was an assessor, trainer and examiner for the National Home Energy Rating scheme and received a NHER “lifetime achievement award in 2000”. He continues to train people in Scotland and Ireland on carrying out of surveys to produce energy performance certificates, and works as an adviser to the Scottish House Condition Survey on energy matters. Most recently, he co-authored the research report (along with Chris Martin of Ipsos Mori) “Developing regulation of energy efficiency of private sector housing (REEPS): modelling improvements to the target stock”, which was published by the Scottish government in November 2015.

Vicky is the Vice President for Customer Service at Avangrid.

Vicky joined ScottishPower (Manweb) in 1989 and has worked within Customer Service for the majority of her career in the Retail Business, internationally for Pacificorp and for the last 7 years in Energy Networks. She was Director of Customer Service for SP Networks and also the Global Practice Group leader for Customer Service for the Global Network Business.

Alan has a career background in the financial services information technology sector.

Until 2012 he was Chairman of one of Kibble Intensive Fostering Service, foster panels. He was an Appointed Visitor for Barnardos Scotland until 2014, operating as an independent assessor of Barnardos residential care services for young people in Scotland.

Alan was awarded a MBE in the Queen’s New Year’s Honours list 2017 for services to the Children’s Hearing System in Scotland. He has been a member of Glasgow Children’s Panel for 39 years dealing with vulnerable young people and families and served as Glasgow Area Convener from 2014 – 2017.

Peter Sumby has worked at NEA, the national fuel poverty charity, since 1996 and has been Director of Operations since 2006.

Peter is a member of NEA’s senior management team, responsible for the delivery of NEA’s practical work programmes which, in partnership with local authorities, housing associations, the health sector, the community sector, energy company partners, seek to demonstrate innovative ways of bringing affordable warmth to low income and vulnerable households.

Peter leads a team of staff across England and his role involves developing strategic partnerships to enable the delivery of NEA’s programmes and to manage relationships with the national and local agencies with whom NEA needs to engage in order to deliver projects that tackle fuel poverty.

Peter’s role is also to ensure that lessons learned from project delivery are incorporated into NEA’s policy development process in order to inform NEA’s advisory role to government, local government and the wider energy sector.
PROJECTS IN THE SPOTLIGHT

Health Energy Advice Team (HEAT) (Liverpool)

In February 2010, the ScottishPower Energy People Trust awarded the Home Energy Advice Team (HEAT) £87,213 for the 3 year project titled Liverpool Winter Survival Team. Using their extensive knowledge of working in the fuel poverty and energy efficiency arena, HEAT found that a targeted, one point of contact model for fuel poverty and energy efficiency advice and assistance was one that works and found that this approach improved the take up of grants for energy efficiency measures and fuel poverty initiatives. Further positive benefits from the project saw HEAT secure additional benefits of £2.4m for their clients.

STV Children’s Appeal (Edinburgh, Falkirk, Renfrewshire and Ayrshire)

The award from the ScottishPower Energy People Trust has made a very significant difference to the families who engaged with the Capsule Fuel Poverty Project. Funding of £50,000, from the Trust, allowed the STV Children’s Appeal to deliver a unique project with four charity partners in Edinburgh, Falkirk, Renfrewshire and Ayrshire. The unique initiative was created to provide support to low income families who face the challenges of living with fuel poverty to the detriment of their health and well-being with the aim of delivering long-term benefit and sustainable change.

Sandwell Citizens Advice Bureaux Ltd

Sandwell Citizens Advice Bureaux Ltd made a significant impact within Sandwell through the Affordable Warmth Project, which received funding of £50,000 in March 2016. The project provided the community’s most vulnerable residents with practical advice and financial guidance on energy costs through impartial tariff comparisons, using heating systems correctly and more efficiently, making the home more energy efficient, updating appliances and applying for assistance such as Warm Homes Discount. Users benefited from a remarkable £1.4m in increased income.
Summary of our financial performance during 2017:-

**FINANCIAL OUTTURNT FOR THE YEAR**

The charity’s income for the year amounted to £50,466.

During the year the charity paid out grants totalling £648,523.

These grants were paid out from the Funds of £3,300,000 received in 2014 and are the principal reason for the fall in Unrestricted Reserves to £106,463 at 31 December 2017. Unrestricted Reserves held in a designated fund for future grants that have been approved at the Balance Sheet date but not yet paid out were £103,014.

**PRINCIPAL FUNDING SOURCES**

ScottishPower has contributed in excess of £15 million to the Trust since inception.

**INVESTMENT POLICY**

Aside from retaining a prudent amount in reserves each period, most of the charity’s funds are to be spent in the short term so there are few funds for long term investment.

**RESERVES POLICY**

The reserves are needed to meet the working capital requirements of the Trust and the Trustees remain confident that the current level of reserves is sufficient to allow the continued activity of the Trust through 2018.

The charity currently has a designated grants reserve of £103,014 to pay grants that have been approved and are to be paid in future years subject to conditions being met.

The charity currently has a general reserve of £3,449.

**PLANS FOR FUTURE PERIODS**

Funding from ScottishPower has come to an end and there are uncertainties around future funding. The Trust plans continuing the activities in the forthcoming periods by utilising existing reserves. The Trust is committed to helping the most vulnerable people in our society who find themselves in financial difficulties.

**THE SCOTTISHPOWER ENERGY PEOPLE TRUST FUND FINANCIALS 2017 YEAR-END**

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<tr>
<td>Investment income</td>
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SCOTTISHPOWER ENERGY PEOPLE TRUST PROJECTS FUNDED BY AREA IN LAST 12 YEARS
The ScottishPower Energy People Trust
320 St Vincent Street
Glasgow G2 5AD

ScottishPower Energy Retail Ltd.
Registered Office:
320 St Vincent Street
Glasgow, G2 5AD

Registered in Scotland No. 190287 VAT No.
GB 659 3720 08 The ScottishPower Energy
People Trust is a Scottish Charity (SC036980)
registered in the books of Council and Session
in November 2005.