

Problems accessing our I Recruitment site?

Which browser are you using?

- We support Microsoft Internet Explorer, Netscape, Mozilla, Firefox
- o If you are using an AOL browser unfortunately you will be unable to access our recruitment site using this browser.
- o If your Operating system is Windows you should be able to open a Microsoft Internet Explorer Browser and access via this.

Check your Internet Explorer Version



- Open up Windows Internet Explorer
 Once it is open alich
- o Once it is open click on the help menu along the top.
- Select About Internet Explorer.
- o The first line of text will display the version of Internet explorer this must be version 6 or iRecruitment will not run.

Problems Uploading Upload your CV?

File Format Error?

- o If you are getting a message regarding the document type please re-name the document as Joe Bloggs CV.doc or Joe Bloggs CV.pdf
 - Candidates can upload word and PDF docs
 - o This error is generally because there is a . somewhere in the file name

Size of Document?

- o If this is not the problem check the size of your document
 - o Right hand click on the document select properties and check the size. The file should be no larger than 500kb