



The ScottishPower Energy People Trust

Annual Report 2012



The ScottishPower
Energy People Trust
Supporting Communities



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Energy People Trust

Supporting Communities

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What the Trust does

The ScottishPower Energy People Trust is an independent charity that provides funding to front line charities that help vulnerable, disadvantaged people out of fuel poverty.

It was formed in November 2005 following research that asked stakeholders what they would want to see from a ScottishPower Trust. The study highlighted the need for the Trust to provide funding through existing agencies and charities and for a straightforward grant application process.

Since its formation the Trust has provided funding to organisations across Britain who work with people suffering from fuel poverty and are well-placed to identify those most in need.

The Trust receives funding from ScottishPower under the company's social programme, but makes decisions independently of the company through a Board of Trustees.

As part of its commitment to addressing fuel poverty, ScottishPower has provided over £11.4 million in funding to the Trust to date, including funds for distribution and administrative costs. The ScottishPower Energy People Trust has helped almost 1.6 million people in fuel poverty throughout Britain.



Our Mission

Our mission is to have a direct and lasting impact on fuel poverty by funding projects run by front line charities that will help people in need to achieve affordable warmth.

Our clear focus is on awarding funding to projects that help families with young children and young people setting up home for the first time.

In order to have a substantial impact on fuel poverty, all of the projects we fund must include energy efficiency advice or the provision of measures that will improve energy efficiency.



How to apply for funds

Who can apply?

Funding is available to charities registered with the Charity Commission or Office of the Scottish Charity Regulator (OSCR) or the equivalent in England and Wales.

What types of projects are eligible?

Registered charities can apply for funding to support projects in the following categories:

- Energy Efficiency measures – improving home energy efficiency through draught proofing, insulating and/or other practical measures.
- Income Maximisation – providing funding to front line charities that carry out benefits advice to households missing out on financial help that they are entitled to through welfare benefits and tax credits.
- Fuel Debt Assistance - providing assistance, or funding the provision by other persons of assistance, to reduce or cancel debts for household electricity or gas supply, where such assistance is provided as part of a package of measures aimed at providing customers with long-term relief from fuel poverty.
- Any combination of the above. Priority will be given to projects aimed at helping families with young children and young people.
- It is a condition of funding that all projects include the provision of energy efficiency advice.

What is the maximum grant available?

The ScottishPower Energy People Trust will award funding at levels appropriate to the type of project and the number of people to be helped, from small sums up to a maximum of £50,000.

How do I apply?

Apply online at www.energypeopletrust.com

Application Guidelines

- All projects must address fuel poverty explicitly. Tackling fuel poverty must be the primary purpose of the project (not just as an add-on).
- Project applications must identify how the outcomes and outputs of a project will reduce fuel poverty and how a project will meet the ScottishPower Energy People Trust's objectives.
- Each application should demonstrate how many people will be helped as a direct result of the project.
- Please note that we will only accept one application per organisation at each Trustee's meeting.
- All applicants should create a link to their Organisation's latest annual audited accounts and confirm any previous applications to the Trust. This information should be updated in the Project Controls section of the application.
- Charity registration number must be included in the application, if not it will be rejected.

Chairman's Message By Norman Kerr



As Chairman of the Trust, I'm delighted with what has been achieved in the past year and I am very proud of the hard work that has been carried out by the ScottishPower Energy People Trust in helping to alleviate fuel poverty and raise awareness among the general public.

Over the past 3 years since my tenure began as Chairman of the ScottishPower Energy People Trust, we have encountered many challenges to our goal of helping eradicate fuel poverty. The recent Government review of the benefits system and the introduction of Universal Credit have unfortunately seen an increase in the number of people that now fall into fuel poverty across the UK.

Having been involved in tackling fuel poverty and energy efficiency campaigns since 1984, I have witnessed first-hand the devastating effect fuel poverty can have. With continued widespread economic uncertainty and the current economic climate here in the UK, it further highlights the need for the ScottishPower Energy People Trust, and validates the hard work that goes into getting help to vulnerable households in our communities.

We have helped over 1,000,000 households, making a significant difference to the lives of families in these challenging financial times and we will continue to strive to make a difference.

With over £2 million given to 91 existing and new projects this year alone the ScottishPower Energy People Trust continues to work hard to help those in need and I am proud of this achievement - however there is a long way to go.

The objectives of the Trust are simple. We want to achieve the most effective use of funds in alleviating fuel poverty, help vulnerable groups within communities across the UK and raise awareness of the issue among the general public. Most importantly, we will continue to engage with grassroots organisations and other agencies so that Government, housing providers, the voluntary sector and the utility industry work together towards a common goal – consigning fuel poverty to the past.

Over the next 12 months we will continue to fund projects that address all aspects of fuel poverty, from providing long-term solutions such as energy efficiency advice and help with maximising incomes and claiming the right benefits, as well as vital immediate help with fuel debt assistance.

In light of the economic downturn, decisions over which projects to fund are not taken lightly, but with such a strong commitment to values I have every confidence that the ScottishPower Energy People Trust will continue to make the right decisions and support projects that in many cases are life changing for the people they work with.



Company Secretary's Report By Ann Loughrey



Since the ScottishPower Energy People Trust was set up in 2005, its sole purpose has been to help organisations identify and target resources to people who desperately need assistance to stay warm and be comfortable in their own homes – something that many of us take for granted.

Fuel poverty continues to be under the spotlight throughout the media and, while energy prices are a factor, we know that tackling fuel poverty requires an integrated approach – improving the fabric of housing, raising income levels and helping people to use energy more efficiently.

By funding organisations across Britain who work with people suffering from fuel poverty and are well-placed to identify those most in need, ScottishPower is pleased to have, to date, donated in excess of £11.4 million to the charity.

During 2012 alone, £2,339,725 was given to 55 existing projects and 36 new projects that will support 5,832 people in 2,114 households. In September, Trustees visited a Brighton and Hove based organisation – Amaze, to hear first-hand about the project and how it secured £6 million of additional benefits for families with disabled children.

Amaze, a registered charity, provides support to parents of children with special needs and disabilities, and was provided with funding of £90,000 by the Trust to help tackle fuel poverty among households with disabled children. The project focused on income and energy efficiency advice and assistance with team members trained to help clients maximise benefits they were entitled to claim.

A total of 737 families were assisted with disability living allowance claims over the three years of the project which resulted in generating an incredible extra £6 million for the families helped.

Working in partnership with charities and other not-for-profit organisations, such as Amaze, has been the key to the Trust's success over the past eight years. Thanks to the hard work of the charities which have benefited from funding, vulnerable homes across Britain are seeing a change for the better.

Other projects visited during 2012 included North Staffordshire Warm Zones, Independent Living Support in Dumfries, National Energy Action in Newcastle, West Northumberland Citizens Advice Bureau and Ayrshire based Energy Agency.

Our annual report highlights a few examples of successful projects that are making a real difference to the lives of so many vulnerable, fuel poor, people.

I believe that the Trust will continue to make a positive impact across Britain working in conjunction with front line charities and we look forward to a successful year in 2013 supporting more projects across the country.



Local View: Dumfries and Galloway MP Russell Brown

Dumfries and Galloway MP Russell Brown is a strong supporter of Independent Living Support (ILS) and the important services they provide through their Empowering People Plus project for the residents of Dumfries and Galloway.

The Empowering People Plus service has been a great success thanks to funding provided by the ScottishPower Energy People Trust. Initial funding of £54,991 was given to the project in June 2007 for a two year period.

The Trust was delighted to build on that legacy by granting additional funding of £60,000 over a further two year period.

Ensuring that support was targeted to those most in need, 1,771 people have already benefitted, with one year left to run.

Mr. Brown, who recently attended a local event held by ILS to raise awareness of the Empowering People Plus Project, was full of praise for both the charity and the ScottishPower Energy People Trust.

"The work ILS does has never been more important. Their dedicated support workers, who have been brought in thanks to funding from the ScottishPower Energy People Trust, have helped transform the lives of people across our region and they continue to reach more people.



"Establishing a project like this means that we are able to help those who are most in need. Individuals struggle with fuel poverty when more than ten percent of their income is spent on energy usage and unfortunately, through deep cuts and job losses in our region, organisations such as ILS are becoming a lifeline to those individuals.

However, the help that the Empowering People Plus project provides to Dumfries & Galloway residents is invaluable. The grant has allowed ILS to employ two specialist workers to provide both a drop-in and outreach program, giving energy efficiency advice to vulnerable residents of Dumfries & Galloway on how to maximise their finances and sustain energy payments as well as tips on how to make their homes more energy efficient and save money.

The work that Independent Living Support and other like-minded organisations funded by the ScottishPower Energy People Trust do to tackle fuel poverty with their 'Keeping Warm' project is essential and I am proud to support the service and will continue to help them as much as possible."



A closer look at some projects funded by the Trust



Inverness charity boosted by Energy People Trust

Over the past three years, families who have sought refuge with Inverness Women's Aid have benefited from funding from the ScottishPower Energy People Trust.

In December 2009, the Highland charity was awarded a grant of nearly £17,000 by the Trust to help with its energy efficient white goods initiative and has helped over 52 families re-housed over the past three years. Many families going into refuge are often on very low incomes. The project has helped provide energy efficient cookers, washing machines and fridge freezers to those who have been allocated their own tenancies after leaving their homes due to domestic abuse. In addition to alleviating hardship the project also provided energy efficiency education to those low-income families.

Catherine Russell, from Inverness Women's Aid said: "The ScottishPower Energy People Trust funding has had a huge impact on the lives of the women and children whom Inverness Women's Aid supported at a time when it was really needed."

Ann Loughrey, The ScottishPower Energy People Trust's Company Secretary said: "We are delighted to have been able to assist this project. We have been long time supporters of Inverness Women's Aid and the invaluable work they do with vulnerable people during such a difficult time in their lives. As well as providing essentials for families who are to be re-housed and setting up on their own, the energy efficient goods and advice they have received will encourage wise energy use."



Financial Cooperative secures £49,000 to help vulnerable households

The Credit Union for South East Northumberland (CUSEN), a financial cooperative based in Ashington and Blyth, secured substantial funding to help alleviate fuel poverty in Northumberland through 2012.

The organisation was awarded a funding boost of £49,022 from the ScottishPower Energy People Trust to help vulnerable households across the county.

Using the funding, CUSEN employed a Home Heat Helper for its Home Heat Team, with the project officer working across Northumberland to increase awareness of fuel poverty amongst some of the most vulnerable families in the area.

Around 4,000 people were helped by CUSEN to maximise their incomes through the initiative by calculating their welfare benefit entitlement checks, offering guidance on swapping to cheaper energy suppliers and promoting the Home Heat project and its energy efficient loans.

Ann Loughrey said: "We're very pleased to support the Credit Union for South East Northumberland and provide funds to employ its Home Heat Helper. Projects such as the Home Heat Team from CUSEN provide essential and accessible help for local residents to ensure they have the correct information when it comes to energy use. Our funding has helped the organisation continue its work with those in need and help alleviate fuel poverty for vulnerable residents."

Maureen Levy, Development Manager at the Credit Union for South East Northumberland, said: "The Home Heat Help Team project specifically helps low income families in Northumberland who are financially excluded from mainstream financial services and who are struggling with their bills.

"We want to give our customers the opportunity to learn and understand the importance of how to heat their homes efficiently, get support and advice and reduce the number of low income families suffering from fuel poverty.

"We would like to thank the ScottishPower Energy People Trust for its support and funding. It has allowed us to reach vulnerable residents and help them to heat their homes more efficiently."

Bristol residents maximise incomes by over £500,000 thanks to local charity

Local Bristol residents have been able to maximise their incomes by £537,645 during the last year thanks to a local charity and funding from the ScottishPower Energy People Trust.

Bristol Debt Advice Centre was provided with £45,000 over 2 years from the ScottishPower Energy People Trust to help alleviate fuel poverty in the city and already fantastic results have been achieved.

Since the Trust-funded project began in 2011, the registered charity has used the grant to employ a specialist advice worker for its Energy Advice project and expand its services to provide 'stay-and-play' advice sessions at children's and family centres, one-to-one energy efficiency and debt advice, crisis grants for household items and frontline worker training.

The project, which is now into its sixth year, offers a range of free services for clients to help them avoid and address fuel poverty and fuel debt. The specialist worker is available for residents to help manage their energy consumption and bill payments and advise them on where to get further specialist help and support if needed.

Ann Loughrey, The ScottishPower Energy People Trust's Company Secretary, said: "Funding provided by the ScottishPower Energy People Trust to Bristol Debt Advice Centre has already made an enormous difference in the local area and we are really pleased that the project is making a positive impact on the lives of Bristol residents.

This is a great initiative as it not only helps people deal with fuel energy issues short term, but it also gives them the tools to manage their energy consumption and bills in the longer term to help keep their homes warm. It is a fantastic achievement for an organisation to be given £45,000 over 2 years and turn that into over £500,000 in benefits for people in the local area in the first year alone. We look forward to seeing Bristol Debt Advice Centre go from strength to strength.

Already over 452 clients have been assisted to complete charitable trust applications helping them to clear fuel arrears and bad debt, which has in turn lifted them out of fuel poverty.

Rhianne Cotterill, Energy Advice Project Manager at Bristol Debt Advice Centre, said: "We'd like to thank ScottishPower Energy People Trust for its funding award to our Energy Advice project. The money has made a real difference to our clients and enabled us to help hundreds of Bristolians to lift themselves out of fuel poverty."



Energy Agency helps to keep Ayrshire homes warm

Energy Agency, an Ayrshire-based charity, has helped keep at-risk households across the region warm through winter with the support of the ScottishPower Energy People Trust.

The agency were awarded £50,000 by the Trust, to provide heating and energy support by installing vital new heating systems for fuel poor households, who are unable to heat their homes to a satisfactory level without spending more than 10% of their income on fuel for domestic heating and cooking purposes.

One Prestwick pensioner, Iain Ferrier, also received a visit from Neil Clitheroe, CEO of Retail & Generation, ScottishPower, to see first-hand the support he has received from Energy Agency.

Like many households that the Ayrshire charity has helped, the retired council worker was unable to qualify for additional benefits such as an Energy Assistance Package on top of his small pension and was spending a disproportionate amount of money on monthly energy bills due to his ageing heating system.

Since applying for support from the Energy Agency Mr Ferrier has had 'A' rated gas central heating installed. "This has made a huge difference to my life. My house was ready to cope with winter, my energy bills are lower and I don't have to be worried about how I'll manage my money through winter in the future."

Ann Loughrey, The ScottishPower Energy People Trust Company Secretary, said: "ScottishPower Energy People Trust recognises that providing support for grass roots projects such as the Energy Agency is vital to helping those at risk. The team has made a huge difference to many vulnerable people living in Ayrshire and Dumfries & Galloway and continues to assist at risk people in the community."

The project, which started in August, has already installed sixteen heating systems providing warmth and a sense of security to 45 individuals, all thanks to money granted by the ScottishPower Energy People Trust.

Liz Marquis, Director of the Energy Agency, said: "It's been fantastic to have received this funding from the ScottishPower Energy People Trust. We have worked in partnership with the Trust over a number of years now and this support goes a long way to assist householders in the area, just like Mr Ferrier, who are in the greatest need."



West Northumberland Citizens Advice Bureau fuels project with funding from Energy People Trust

West Northumberland Citizens Advice Bureau (CAB) continued its very successful 2 year 'Fuel Efficiency Project' to alleviate fuel poverty with support from ScottishPower Energy People Trust.

The initial project, which was awarded £19,209, was able to maximise client incomes by more than £124,000 through benefits health checks, accessing grants and helping clients benefit from the best tariff to suit their individual needs. The CAB received an extra £28,214 in 2012 helping a further 660 people maximise their finances. The aim is to offer energy efficiency advice enabling residents to claim benefits they are entitled to and sustain their energy payments.

Ann Loughrey, The ScottishPower Energy People Trust Company Secretary, said: "We're very pleased to support West Northumberland CAB and fund its Fuel Energy project for a second time as it aims to support the individual needs of more than 600 people and families in the area.

West Northumberland CAB has been successful in providing local residents with essential services to help people in need find stability and support. It's great to see that our initial funding has significantly helped many people in the area and we're sure that this excellent work will continue to help residents become more independent by alleviating their fuel poverty."

As part of the continuing 'Fuel Energy' initiative West Northumberland CAB's caseworkers deal exclusively with fuel poverty via home visits and CAB outlets. Residents seeking support have been able to access personalised energy assessments as well as benefit health checks. Through advice services the project has worked to ensure that residents are claiming what they are entitled to, helping families to maximise their incomes.

Roger Braybrook, Manager of West Northumberland Citizens Advice Bureau, said: "We would like to thank ScottishPower Energy People Trust once again for its ongoing support. This funding has enabled us to reach vulnerable residents to help them reduce their energy bills and work to ease their financial concerns and worries. We have also helped them find extra income from unclaimed benefits they are entitled to through a tailored approach for each individual."



Local families in Rochdale are receiving help to make their homes more energy-efficient

The Kashmir Youth Project welcomed funding in 2012 from the ScottishPower Energy People Trust to run its successful Fuel Poverty Project. The project received £50,000 from the trust to go towards helping almost 5,000 people in Rochdale, offering key information on how people can make their homes more energy-efficient, providing advice on benefits and support they might be entitled to.

Funding has allowed the Fuel Poverty Project to help residents in Rochdale install measures such as insulation and solar panels, which helps drive down their energy bills – a key priority in the current difficult economic climate. With staff on the project being close to families in the local community, they have been able to reach out to people who may have otherwise slipped through the net. They have also been training local community 'Energy Champions' who promote the benefits of energy-efficient homes to their neighbours and help them to be more aware of their impact on the environment.

Naila Ilyas, Project Coordinator, commented: "The long-term effects of this project are becoming clearer every day – with more people now able to understand what services are available to them, which makes a huge difference to the warmth of their house and their bills.

We are proud that we can empower people to help their neighbours and those in need to make a positive impact in Rochdale."

The project ran a number of events throughout the year allowing the Energy Champions to explain to local residents how they can become more energy efficiency, as well as how taking minor steps can have an impact on energy bills and the warmth of their homes.

Ann Loughrey, Company Secretary and Trustee of the ScottishPower Energy People Trust, said: "The Kashmir Youth Project in one year has already become established and successful in the area, offering Rochdale residents a range of services. Thanks to funding from the ScottishPower Energy People Trust, they can continue to provide specialised energy efficiency advice to those who are vulnerable in the community and we are delighted to continue to support the Fuel Poverty Project."



Meet The Trustees



Our Board of Trustees is a group of eight experienced individuals who each have a special interest in reducing fuel poverty.

The Trustees include representatives from the fuel poverty charities, Energy Action Scotland and National Energy Action. Others offer expertise in key areas of fuel poverty, housing and health.

The Board of Trustees meets twice a year to consider applications for funding from organisations throughout Britain.

Norman Kerr (Chairman)

Norman has been Director of the fuel poverty charity Energy Action Scotland since April 2005 and has been involved in fuel poverty and energy efficiency campaigns since 1984. He joined Energy Action Scotland as Deputy Director in 1996, following 12 years with Heatwise Glasgow (now the Wise Group), where he was responsible for delivering the company's energy efficiency programmes. Norman is the Vice Chair of Scottish Government's Fuel Poverty Forum, he is the Chairman of the ScottishPower Energy People Trust, a position he took over in 2011, a member of NEA's Executive Board and a trustee of the Aberdeen Heat and Power Company. He sits on the Scottish Government's Fuel Poverty Forum and is a member of NEA's Executive Board.

Ann Loughrey (Company Secretary)

Ann is Head of Corporate Social Responsibility at ScottishPower, and has played a prominent role in fuel poverty and energy efficiency campaigns for 25 years. She was Director of Energy Action Scotland for 12 years and previously Commercial Manager at Heatwise Dumbarton, before joining ScottishPower in 2005. Ann was instrumental in establishing the ScottishPower Energy People Trust in her previous role as Head of External Business and Community Relations. She is also a trustee and Executive Officer of the newly established ScottishPower Foundation.

Douglas McLaren (Treasurer)

A law graduate and member of the Institute of Chartered Accountants of Scotland (ICAS), Douglas reports to the CEO of the UK Liberalised Business on a range of commercial, financial & reporting outputs. Douglas joined ScottishPower in 2004 after 9 years with PricewaterhouseCoopers (PwC) where he primarily worked for their Business Assurance division across the UK. Between 2001 and 2003 Douglas lived in Toronto, working for PwC Canada on acquisitions and disposals in North America.

Joan Fraser

A former Scottish Government official with a strong background in health, education and social policy, Joan has considerable experience in the charity sector and a particular interest in support for disadvantaged young people. She served for 2 years as interim Chief Executive of YouthLink Scotland. She is currently Chair of Scotland Yard Adventure Centre, which provides adventure play for children with additional support needs, a member of the Board of Edinburgh Voluntary Organisations Council, a non-executive board member of NHS Health Scotland and a member of the Visiting Committee for Polmont Young Offenders Institution.

Neil Hartwell

Neil Hartwell has been a Trustee of the ScottishPower Energy People Trust since the charity was established in 2005. He supported fuel poverty charity National Energy Action's 10 regional offices in England and Wales for seven years and was Finance Director of Warm Zones CIC, a subsidiary of NEA that brings together local authority, energy sector and other partners to reduce fuel poverty. A trained psychologist, researcher and designer, Neil has worked in the steel and manufacturing industries in London and Northern England. He has worked at board level for several companies and in other roles encompassing Finance, IT and Human Resources. He is based in Cornwall where he also sits as a Trustee of 2 other charities.

Norman Kerr



Ann Loughrey



Douglas McLaren



Jean Fraser



Neil Hartwell



Dr Bill Sheldrick



Alan Hughes



Peter Sumby



Dr Bill Sheldrick

Bill developed a strong interest in energy issues 30 years ago, through academic work, community initiatives and a local Right to Fuel campaign group.

In 1987 he led Heatwise Glasgow's Jobs and Energy project, and subsequently became the organisation's Research and Development Manager. In 1994, he established an independent consultancy, specialising in energy efficiency and fuel poverty issues.

He was a member of the Watt Committee's Domestic Energy and Fuel Poverty Working group and a member of the Building Research Establishment working group on fuel poverty methodology.

Bill is an assessor, trainer and examiner for the National Home Energy Rating scheme. He received a NHER lifetime achievement award in 2000.

Alan Hughes

Alan has a career background in the financial services information technology sector.

He has been a member of Glasgow Children's Panel for 33 years dealing with vulnerable young people and families and for the past 8 years has been Deputy Chairman of the Glasgow Panel. Until 2012 he was Chairman of one of Kibble Education and Care Centre's foster panels.

He is an appointed visitor for Barnardo's Scotland, operating as an independent assessor of Barnardo's residential care services for young people in Scotland.

Peter Sumby

Peter Sumby has worked at NEA, the national fuel poverty charity, since 1996 and has been Director of Development and Delivery since 2006.

Peter is a member of NEA's senior management team, responsible for the delivery of NEA's practical work programmes which, in partnership with local authorities, housing associations, the health sector, the community sector, energy company partners, seek to demonstrate innovative ways of bringing affordable warmth to low income and vulnerable households.

Peter leads a team of 24 staff and his role involves developing strategic partnerships to enable the delivery of NEA's programmes and to manage relationships with the national and local agencies with whom NEA needs to engage in order to deliver projects that tackle fuel poverty.

Peter's role is also to ensure that lessons learned from project delivery are incorporated into NEA's policy development process in order to inform NEA's advisory role to government, local government and the wider energy sector.

All Projects Funded in 2012

With more Projects funded than ever before, here is a regional breakdown of the 53 individual projects supported by the ScottishPower Energy People Trust during 2012.

Scotland

Thirteen projects funded in Scotland

1. Solas Scotland	£38,822
2. Castle Rock Edinvar Housing Association (Edinburgh)	£30,000
3. Community Help & Advice Initiative (Edinburgh)	£39,926
4. West of Scotland Regional Equality Council	£49,824
5. Council of Ethnic Minority Sector Organisations (CEMVO) (Scotland)	£50,000
6. Choices One Parent Families Scotland (Glasgow)	£50,000
7. Energy Agency (Ayrshire)	£50,000
8. Glasgow East Women's Aid	£50,000
9. Barnardo's Energy Action Project (Paisley)	£50,000
10. Argyll, Lomond & The Islands Energy Agency	£50,000
11. Lochalsh & Skye Energy Advice Service	£50,000

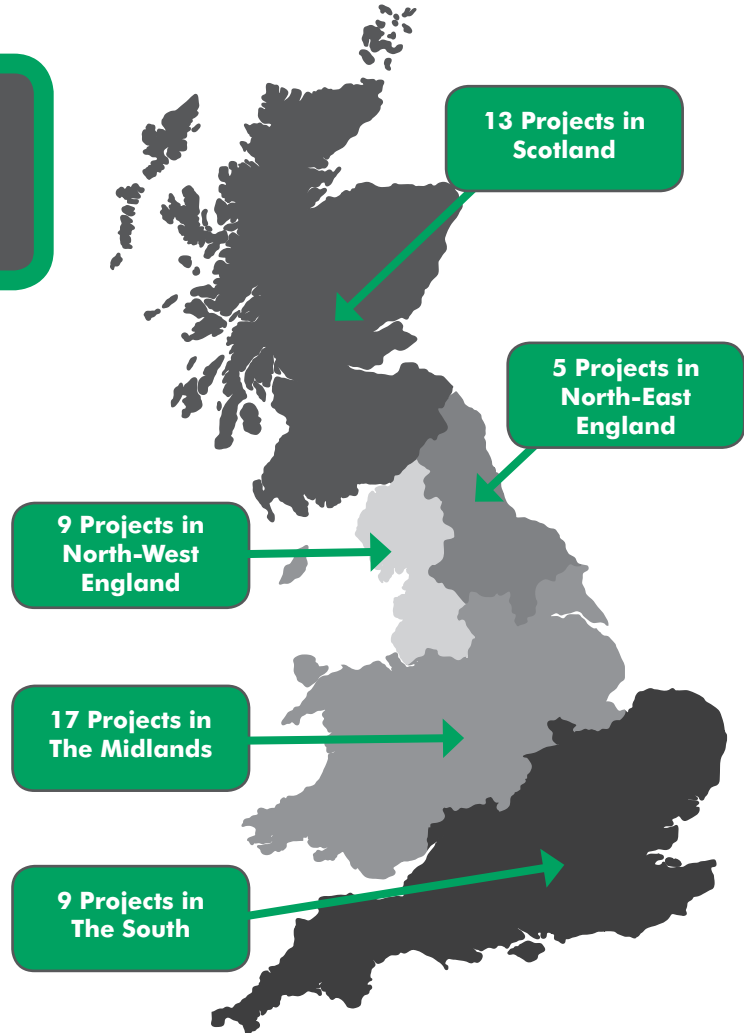
PROJECT SUMMARIES

12. Greener Kirkcaldy (Fife) £49,431

This project was awarded funding to help reduce poverty among households in Fife and help provide local children with a better start in life. They did this by assisting parents in spending less on their fuel, by offering energy advice, income maximisation and a handyman service.

13. Stirling Citizens Advice Bureau £40,000

The Stirling CAB project used funding to recruit a Fuel Power Maximisation Worker on a part time basis to identify and support families and elderly people in the local community suffering from fuel poverty.



North-East England

Five projects funded across the North-East of England

14. Tassibee Project (Rotherham)	£42,900
15. West Northumberland Citizens Advice Bureau	£28,214
16. DIAL Barnsley	£38,000

PROJECT SUMMARIES

17. Mental Health North East £49,720

The Warm Minds project was awarded funding to educate frontline mental health professionals about fuel poverty, energy efficiency and benefits available to those struggling to pay their utilities bills. As these professionals work with vulnerable clients, the training they received gave them the knowledge to help those in real need.

18. SCOOP Aid Ltd (Sheffield) £30,477

SCOOP AID, which has over thirty years of experience assisting single parent families in the city, is using the money provided to employ an additional welfare rights worker to specifically to work with lone parents with fuel debts. Families will be offered expert advice on energy saving schemes and simple steps on how to make their homes more energy efficient.

North-West England

Nine projects funded in the North-West of England

19. Manchester Citizens Advice Bureau Service	£41,393
20. Blackburn with Darwen Healthy Living	£46,835
21. St Anns Advice Group	£49,251
22. Energy Projects Plus (Liverpool)	£49,940
23. Kashmir Youth Project (Rochdale)	£50,000
24. Manchester Carers Forum	£16,274
25. Cheshire West Warm Zone	£40,000

PROJECT SUMMARIES

26. Manchester Refugee Support Network £50,000

The network was awarded funding to support an 18 month project to reduce fuel poverty amongst refugees in Manchester. The project helps vulnerable refugee families with young children to access benefits and energy saving advice to ultimately have a direct and lasting impact on fuel poverty amongst refugees in the community.

27. Rossendale CAB (Lancashire) £28,000

The Rossendale CAB project was awarded funding to help private tenants, who may otherwise slip through the net, with advice on income maximisation and referrals to home improvement and energy efficiency services.



Midlands

Seventeen projects funded across the Midlands in 2012

28. North Staffordshire Warm Zone	£49,750
29. Age Concern Solihull (operating as Age UK Solihull and Solihull MBC)	£49,996
30. Peterborough Environment City Trust	£48,709
31. Rooftop G3 (Evesham)	£50,000
32. EDAS Foundation (Handsworth)	£67,680
33. HITS Homes Trust Limited (Leicester)	£ 8,929
34. Somali Disability & Elderly Support Group (Birmingham)	£49,975
35. The West Midlands Rural Community Network	£50,000
36. Change Agents UK (Melton, Leicestershire)	£73,816
37. Telford & the Wrekin Citizens Advice Bureau	£49,887
38. Family Action	£49,971
39. Free @ Last	£30,000
40. North Smethwick Development Trust	£ 9,407
41. The Haven Wolverhampton	£49,989
42. Coventry Law Centre	£36,000

PROJECT SUMMARIES

43. Stroud Beresford Limited £17,100

Stroud Beresford Group, a women's refuge, was awarded funding to pay for a support worker to visit weekly to discuss financial issues with an emphasis on fuel poverty. The service has supported individuals to manage debt, access income sources, arrange household budgets and access the best energy tariffs. Crucially the support helps families to avoid moving in to debt and difficulty when they move on from the refuge.

44. Age UK Norwich £24,750

With the help of the ScottishPower Energy People Trust, Age UK Norwich has been helping older people living in fuel poverty to maximise their income. Recognising that income maximisation is only part of the equation, they will also provide an energy efficiency support service which will provide beneficiaries with information about keeping and maintaining an energy efficiency home, including accessing financial assistance to implement new measures.

South

Nine projects funded in the South of England in 2012

45. Burley Lodge Centre Advice Service (Hampshire)	£50,000
46. Thanet District Citizens Advice Bureau (Kent)	£49,400
47. Community Links (East London)	£35,000
48. Children & Families (Kent)	£47,297
49. Torbay Citizens Advice Bureau (Devon)	£45,000
50. The Environment Centre (Southampton)	£40,000
51. Xtra Young People Access Hub (East Sussex)	£44,000

PROJECT SUMMARIES

52. Contact a Family (England wide) £38,000

The Contact a Family project used funding to help families with disabled children suffering from fuel poverty. The project provides advice and support to these families to help manage their finances and identifying ways of increasing their household income, in particular those whose first language isn't English and those who live in deprived or isolated areas.

53. The John Townsend Trust (Kent) £20,453

The John Townsend Trust project was awarded funding to help college and care leavers who have hearing or communication disabilities move into their own accommodation. Funding will be used to teach students and young people in care how to manage energy usage and understand budgets.

Meet the ScottishPower Energy People Trust team

Working in partnership with charities and other not-for-profit organisations has been key to the ScottishPower Energy People Trust's success over the past 8 years. This success has been made possible by the small team of dedicated workers who provide legal, business and administrative support to the trustees.

The 5 person Energy People Trust team is headed up by Carol Dunne, Environmental & Social Policy Support Manager, who oversees the Trust's day to day running and who has worked tirelessly in her position for 4 years.

30 project applications are presented to the trustees at each meeting. Angela Martin and Irene Murdoch, both Environmental & Social Policy Support Assistants, are the first point of contact for charities and organisations who hope to eradicate fuel poverty in their local community.

Through the implementation of template application packs and 8 years of experience in dealing with funding requests, the application process has been significantly streamlined since the Trust formed in 2005, cutting down on waiting times and making the process simpler for charities to access.

Both Angela and Irene collate fund applications that come in to the Energy People Trust mailbox and review the project reports, ensuring they are in line with the aims and objectives of both the Trust's strict guidelines and values before being passed on to the Trustees for approval.

Angela Martin, who has worked as an Environmental & Social Policy Support Assistant for 4 years, said: "Decisions over which projects to fund are not taken lightly, with many projects life changing for the people they benefit, so the team have the difficult task of making sure we have all the relevant and correct information from projects to allow the Trustees to make an informed decision."



Irene Murdoch, Clare Allan, Angela Martin and Joanna Doherty

"The job is both demanding but incredibly rewarding, as we have seen first hand what positive benefits funding can bring to projects in the local community and provide help to those who are most in need."

For 4 years, from 2009 to 2013, Kirsteen Lappin assisted the treasurer with the day to day financial management of the Trust's funds. Joanna Doherty has recently taken over this important role of managing the Trust's spend, providing financial support and more importantly, issuing approved project funding cheques – helping to establish and maintain local projects.

Clare Allan joined the team in 2012 carrying on the legal support provided to both the team and Trustees, as the Trust deals with substantial amounts of money, making sure that best practice is followed when dealing with projects and funding throughout the UK. Carol Dunne said: "The Energy People Trust is delighted with the legacy it is creating, ensuring that the projects providing help to those most in need are supported, benefiting communities across the UK and alleviating fuel poverty for good."

"Without the hard work and dedication from the ScottishPower Energy People Trust team, decisions could not be made on project funding. We really are making a difference to many lives, which makes this job very worthwhile."



Carol Dunne

Summary of Accounts & Financials

Summary of Accounts 2012

During the financial period since inception ScottishPower has contributed in excess of £11.4 million to the Trust.

Summary of our financial performance during 2012.

Financial outturn for the year

The charity's income for the period amounted to £1,805,159.

The charity paid out £2,339,725 in grants and had a deficit of £564,643.

Unrestricted reserves at the period end were £1,293,611 of which £1,253,519 was held in a designated fund for future grants that have been approved.

Principal Funding Sources

During the financial period since inception, ScottishPower has contributed in excess of £11.4 million to the Trust. The Trust is committed to exploring additional funding routes as outlined in more detail below.

Investment Policy

Aside from retaining a prudent amount in reserves each period, most of the charity's funds are to be spent in the short term are few funds for long term investment.

The Trustees have noted their intention to review the banking arrangements on an on-going basis, thereby ensuring maximum returns for the Trust as far as possible.

Trustees ask the Treasurer to consider the best banking option for trust funds in the current economic climate and this is kept under review and discussed at Trustee meetings.

Reserves Policy

The reserves are needed to meet the working capital requirements of the Trust and the Trustees remain confident that the current level of reserves is sufficient to allow the continued activity of the Trust through 2013.

The charity currently has a designated grants reserve of £1,253,519 to pay grants that have been approved and are to be paid in future years subject to conditions being met.

The charity currently has a general reserve of £40,092. The current surplus held by the Trust will continue to be awarded to worthwhile projects consistent with the Trust strategy. Similarly, discussions will continue with all parties in an effort to secure additional funding as the period develops.

The ScottishPower Energy People Trust Fund Financials 2012 Year-End

Where the money comes from

Voluntary income	£1,800,000
Investment income	£5,159

Total incoming resources	£1,805,159
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Where the money goes

Charitable activities	£2,329,383
Costs of generating voluntary income	£36,671
Governance costs	£3,748

Total	£2,369, 802
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Balance sheet as at 31 December 2012

Current assets

Cash at bank and in hand	£1,432,396
Debtors	£10, 342

Current liabilities

Creditors: amounts falling due within one year	(£149,127)
New current assets	£1,293,611

In the period to 31 December 2012 the Trust made 78 grants of between £400 and £55,000 to charitable organisations.



The ScottishPower
Energy People Trust

Supporting Communities

Contact us

Our contact details are:

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Spean Street
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For more information on the Trust or how to apply online,
visit **www.energypeopletrust.com**

For any application enquiries please email:
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