



The ScottishPower
Energy People Trust

Supporting Communities

Annual Report 2011



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On the cover:
Ann Loughrey from the Trust (pictured second from left) at ILS in Dumfries.
More detail on the project on page 10.

Helping achieve affordable warmth

The ScottishPower Energy People Trust continues to have a tremendous impact across Britain, working with charities to help vulnerable and fuel poor households.

They include representatives from Energy Action Scotland and National Energy Action.

The Trust was established in November 2005 and meets on a quarterly basis to consider applications from registered charities that represent fuel poor households. It exists to provide much needed funding to these organisations for projects which combat fuel poverty through investment in three categories – crisis funding, income maximisation and energy efficiency.

Since the Trust's launch in 2005, almost one and a half million vulnerable people suffering from fuel poverty have been supported through a range of measures offered by local charities and funded by the Trust.

During 2011, £1,357,720 was given to 52 existing projects and to 26 new projects that will help people with affordable warmth.

In many cases funding is awarded to projects spanning two or all three of these categories.

By the end of 2011, a total of £9.1 million had been awarded to 188 projects helping 1.27 million households in Britain.

Fuel poverty is when 10% or more of household income is spent on energy costs and the Trust is aiming to achieve affordable warmth for all. The problem arises when people on low incomes live in poor housing, which is difficult to heat and keep warm. National Energy Action estimated that around seven million households in the UK are fuel poor.

The Trust is an independent charity established to help end fuel poverty in Britain and is administered by, but makes decisions independently of, ScottishPower. Decisions are made by an experienced Board of Trustees who have a special interest in fuel poverty.

This report outlines a summary of the Trust's progress to 31st December 2011. For the latest information, visit: www.energypeopletrust.com

The Trust's three categories of funding

- 1 **Crisis funding** – support to organisations who help young people setting up their first home and families on low income.
- 2 **Income maximisation** – providing funding to front line charities that provide benefits advice to households missing out on financial help that they are entitled to through welfare benefits and tax credits.
- 3 **Energy efficiency** – improving home energy efficiency through draught proofing, insulating and offering energy efficiency advice.

(or a combination of the above.)



"ScottishPower Energy People Trust has been a long term supporter of what we do in trying to alleviate fuel poverty in Dundee. All of our clients are on benefits, and all of them struggle to keep their homes warm in the face of increased prices and exceptionally hard winters. We show people the simple things they can do keep costs down and help them link up to other local initiatives."
Alastair Cameron, Chief Executive at Claverhouse

Chairman's message

Looking back on 2011

I'd like to open this year's annual review message by saying a big thank you to retiring chairman Hammy Smillie for his tireless hard work and enthusiasm over the last five years.

My main aim when I was elected chairman of the Trust was to keep it moving along the path of supporting groups whose work particularly focuses on families and children and I am confident that we have achieved that this year.

During 2011 the Trust made 78 funding awards of between £400 and £55,000. The funding was given to organisations implementing projects and schemes to assist households suffering from fuel poverty, which is when a household has to spend more than 10% of its income on all household fuel costs. This funding is helping grassroots organisations tackle the issues surrounding fuel poverty and importantly affordable warmth.

The Government introduced the Warm Home Discount scheme on 1st April 2011. It is a four year initiative to help low-income and vulnerable households with energy costs and offers a programme of support aimed at customers who are living in, or at risk of, fuel poverty. I'm delighted to say that The ScottishPower Energy People Trust is an Ofgem approved industry initiative within this scheme and this means we can continue to help fuel poor families across Great Britain.

In September 2011, the Trust held a seminar event in Glasgow City Chambers supported by nine of the projects which had benefitted from Trust funding. Delegates were welcomed by Baillie Liz Cameron from Glasgow City Council with various projects presenting case studies and discussing best practice.

The event was attended by a range of key stakeholders including Ofgem, Glasgow City Council, The Wise Group, Maryhill Housing Association, Grand Central Savings, Friends of the Earth Scotland, Milnbank Housing Association, Scottish Government, Scottish Federation of Housing Associations and Citizens Advice Scotland. It was very worthwhile and an extremely useful platform for sharing ideas and best practice in relation to affordable warmth. A short film with key points from the event is available on ScottishPower's CSR TV www.scottishpowercsrannualreview.com

During 2011 we also said farewell to two further Trustees – Liz Fitcher and Helen Walker. We would like to thank them for their work and commitment to help alleviate fuel poverty. Over the next twelve months we will welcome two new Trustees in their place who have an interest in and knowledge of fuel poverty and how it impacts on individuals.

Looking forward to 2012, the Trust will continue in its crucial role working with charitable bodies to ensure that together we continue the fight against fuel poverty with the long term shared goal of eradicating it altogether.



"My main aim when I was elected chairman of the Trust was to keep it moving along the path of supporting groups whose work particularly focuses on families and children and I am confident that we have achieved that this year."
Norman Kerr, Chairman

"When our service users move into their own home one of the things they find difficult is managing finances. They have little or no knowledge of climate change or energy efficiency methods and unfortunately this can often lead to them falling into fuel poverty. Education and information sessions will make a real difference in ensuring that people from our services will avoid fuel poverty and be able to manage their finances better."
Joe Connolly, Chief Executive of Ypeople Glasgow

Making a difference and tackling fuel poverty head on

We have increased the amount of funding available in 2011 and we continue to raise awareness and encourage applications from organisations across the country which can provide a wide range of support, including crisis funding; energy efficiency funding, and income maximisation advice. The annual report highlights just a few of the many successful projects we have funded over the last twelve months.

The ScottishPower Energy People Trust has by the end of 2011 donated £9.1 million to not-for-profit organisations that work with, or represent, the vulnerable and fuel poor to help those most in need.

Since the Trust was launched in 2005 as an independent charity established to help end fuel poverty in Britain, more than 1.4 million vulnerable people who have found themselves in financial difficulty and are spending more the 10% of their income on household fuel costs have been supported effectively with our help.

By establishing a network of 'on the ground' projects across the length and breadth of Britain, the Trust is able to direct funds to those who are most in need. By tapping into the extensive knowledge each individual project has of the area in which it operates, we have been able to make a significant difference to the lives of many families.

During 2011, £1.3 million in total was given to 52 existing projects and to an additional 26 new projects. The projects funded in 2011 alone will help 31,089 fuel poor in 16,883 households across Britain.

As ever, we have been amazed by the results that have been achieved by our partner agencies who must be congratulated for the valuable expertise and experience they bring in tackling the complex issues associated with fuel poverty head on.

This year saw the Trust host its inaugural 'Best Practice' event which saw projects from across Britain come together for the first time in the Trust's history to share their experiences and expertise and learn from one another.

My thanks must go to Baillie Liz Cameron of Glasgow City Council for kindly agreeing to host the event on our behalf and to the many representatives of the organisations who travelled from all corners of country to be there.

I am extremely proud of the significant progress that has been made in the last year in our bid to tackle fuel poverty and I look forward to working in partnership with you in the year ahead.



"By establishing a network of 'on the ground' projects across the length and breadth of Britain, the Trust is able to direct funds to those who are most in need."

Ann Loughrey,
Company Secretary

"We have found a targeted, one point of contact model for fuel poverty and energy efficiency advice and assistance works well and we will continue to help our clients on that basis. This approach improves take up of grants for energy efficiency measures and fuel poverty initiatives and will enable us to help even more people in the coming year."

Paula Nolan, Centre Manager at HEAT



Funded projects from across Britain gather to discuss best practice. Right: Norman Kerr pictured with Denise Howell from NEA.

Coming together to create affordable warmth

On September 6, 2011, the ScottishPower Energy People Trust held a seminar event in Glasgow City Chambers to allow the Trust and projects from across Britain to share some of the best practice in alleviating fuel poverty.

Representatives from nine funded projects met Trust stakeholders and listened to a variety of presentations.

By the end of 2011 more than £9 million of funding had been donated by the Trust and the event highlighted its excellent work and the tremendous successes of funded projects.

Baillie Liz Cameron of Glasgow City Council introduced the event, followed by Chairman of the Trust, Norman Kerr, discussing the role of the Trust and its future objectives.

Presentations followed from Bill Brown from Development & Regeneration Services for Glasgow City Council and Graeme Mullin from G. Heat who discussed the benefits of partnership working whilst delivering the G.HEAT project.

G.HEAT provides face to face advice to vulnerable residents in fuel poverty in terms of energy billing, including obtaining the best tariffs and benefits health check. This advice includes taking the householder through the application process, including

ATTENDING THE SEMINAR

The following organisations attended the seminar:

- TEAS: The Energy Advisory Service, based on the Isle of Lewis
- Independent Living Support, based in Dumfries
- North Staffordshire Warm Zone covering North Staffordshire
- AMAZE, based in Brighton
- Neath Port Talbot Welfare Rights Unit, based in Neath Port Talbot, Wales
- National Energy Action in partnership with Energy Action Scotland, covering the whole of the UK
- Helena Partnerships, based in St. Helens
- Glasgow City Council in Partnership with The Wise Group, based in Glasgow
- Quarriers, covering Scotland.

making online applications, and providing advice on the best use of energy in the home.

Denise Howell, from National Energy Action spoke about the excellent work the 'Warmer Healthier Children' project was undertaking. It is run in partnership with Energy Action Scotland and delivers training sessions

to a wide range of agencies working with children between the ages of 0-16 and from different family groups. Its aim is to ensure professionals working with vulnerable families are able to communicate energy efficiency issues effectively, and to raise awareness and understanding of the impact of poor housing conditions on the health of children and young people.

Jackie Hankins and Rebecca Shepherd from Neath Port Talbot Welfare Rights Unit highlighted the achievements of their 'Fuelling Kids' project. The project provides comprehensive welfare benefits advice within some of the poorest regions in Wales. The project targets families most at risk of fuel and income poverty, providing them with benefit health checks, debt and energy efficiency advice. Clients are contacted through partnership working with other organisations, running and attending events and through surgeries in schools.

Norman Kerr, Chairman of the ScottishPower Energy People Trust, summed up the event: "I would dearly love to be in a position where I came and said to you that the Trust was no longer needed simply because we had achieved a state of affordable warmth. I think unfortunately ladies and gentlemen that is going to be sometime in the future but until that time the Trust will continue to do good work and I hope that you will all at some point be able to take part in that."

Brighton and Hove based Amaze provides support to parents of children with special needs and disabilities. The charity was awarded £90,000 by the ScottishPower Energy People Trust to tackle fuel poverty and has since helped families to secure £6million of additional benefits they were entitled to claim.

Amaze ran a three year project with one full time member of staff supported by 10 volunteers which provided an holistic approach to alleviating fuel poverty. With a focus on income and energy efficiency, team members were trained in benefits checks, energy efficiency advice and savings advice.

A total of 737 families were assisted with disability living allowance claims over the duration of the project which resulted in generating an extra £6million for those helped.

Ann Loughrey, Head of Corporate Social Responsibility at ScottishPower and The ScottishPower Energy People Trust Company Secretary, said: "It is a fantastic achievement for an organisation to be given £90,000 and turn that into a £6million benefit for people requiring assistance in the local area. Amaze has effectively turned



Amaze helping families with disabled children.



Amazing project secures £6million in additional benefits

every £1 the Trust donated to them into a benefit of £66 for disadvantaged families.

"These exceptional increases in family household budgets, as a result of Amaze advice services, have helped relieve the stresses of fuel poverty and contribute to a better standard of living for the participating families."

Lizzie Batten, project co-ordinator at Amaze, said: "We would like to thank ScottishPower Energy People Trust for its

support and funding. It has enabled us to reach families with disabled children to help them find extra income from unclaimed benefits and help lift them out of fuel poverty.

"Many families were unaware of the extra assistance that was available to them. The funding has allowed us to visit them and spend time to help them with their disability living allowance claims and will continue to make a difference to local families for many years to come."

DAVID'S STORY

David Page and his family are just one of the hundreds who have been helped out greatly by AMAZE.

AMAZE helped David with financial advice after his partner was diagnosed with Lupus, an incurable debilitating immune system illness, and his son Niels was diagnosed with a severe form of epilepsy.

Staff at AMAZE helped David to appeal the lowest rate of Disability Living Allowance and succeeded in raising it to help the

family cope with their son's condition.

David was also helped by the support worker who was funded by the ScottishPower Energy People Trust. The case worker assisted with a housing application for a new home with an additional bedroom for a carer who could stay with Niels and help him during the night.

David said: "We can't thank the ScottishPower Energy People Trust

enough for helping to fund AMAZE – I don't know what we would do without their support. Unless you are aware of the rules and regulations, there is a real chance you may miss out on benefits you are entitled to.

"I don't think we would have managed to survive as a family if we didn't have the help and support. We didn't know how to access the help and support we were entitled to and AMAZE has enabled us to get on with our lives."

"Failing to address fuel management can lead to debt problems and inability to manage the home. We are working to improve understanding of fuel issues so many more people will have increased disposable income and thus more to spend in local shops and businesses which will in turn provide a boost to the local economy."

Carol Alexander-Reid, Director at Bristol Debt Advice Centre

Warm Zone project proves a great success

North Staffordshire Warm Zone's 'Access to Benefits and Claim Support' project was provided with funding from the Trust to help families at risk of fuel poverty to claim £655,000 in additional benefits they were entitled to.

A total of £41,354 was granted by the Trust which has helped over 1,595 families since the initiative began in 2008.

Twenty outreach sessions were carried out which involved a drop in service, tailored individual interviews, and awareness sessions with parent groups to provide advice on energy savings and benefit checks.

Ann Loughrey, Head of Corporate Social Responsibility at ScottishPower and the ScottishPower Energy People Trust Company Secretary, said: "We are very pleased that the residents of North Staffordshire have been able to access a total of £655,000 in unclaimed benefits. It is clear that the £41,354 donation to North Staffordshire Warm Zone has been



North Staffordshire Warm Zone outreach session.

able to make a real difference to the lives of families in the area."

Sophie Thorley, Director at North Staffordshire Warm Zone, said: "The funding has enabled us to reach local residents to help them find extra income from unclaimed benefits and help lift them out of fuel poverty.

"Many individuals were unaware of the help that was available to them. The funding has allowed the project to provide information and services to North Staffordshire residents in a straightforward and personal way and will continue to make a difference to local people for many years to come."

Dumfries and Galloway residents secure more than £2.5m in additional benefits

www.welfarerights.net

Dumfries Welfare Rights has helped more than 6,500 people in the area claim in excess of £2.5 million of available benefits.

The ScottishPower Energy People Trust provided funding of £99,888 over two years to assist parents with young children who were struggling with fuel poverty across the region.

The organisation's Fuel Poverty Income Maximisation for Families with Young Children project used the funds to employ two full-time workers to help families who were struggling with low incomes. The project enabled them to claim benefits they were entitled to and ensured they had access to comprehensive energy efficiency advice.

William McCormack, Manager of Dumfries Welfare Rights, said: "Over the last two years, more than 6,500 families in the area became more aware of the benefits that they are entitled to, and we have shown them how they can reduce their fuel bills substantially through the support of our energy advisors.

"The funding from the ScottishPower Energy People Trust has enabled our organisation to tackle the ongoing struggle that less well off families can face each year with fuel poverty and we are very grateful for the donation we received."

Ann Loughrey, ScottishPower's Head of Corporate Social Responsibility and the



William McCormack, Dumfries Welfare Rights.

ScottishPower Energy People Trust's Company Secretary, said: "Dumfries Welfare Rights has made a significant difference to the lives of people in the area. It is a tremendous achievement for one organisation to receive under £100,000 of funding which in turn has generated an additional £2.5 million for people in the local area."

£70k turns into £750,000 for Neath Port Talbot residents



Neath Port Talbot Family Advice Day.

A Neath Port Talbot project which helps families most at risk of income and fuel poverty is proving of great benefit to the local community.

The 'Fuelling Kids' project was provided with £72,930 of funding by the ScottishPower Energy People Trust to help families with benefit health checks, debt and energy efficiency advice. Over 3000 people have been contacted since the initiative began in 2009 enabling them to access £750,000 in unclaimed benefits.

Funding was used to employ a project worker to help people requiring support. Clients are contacted through partnership working with organisations such as schools and by running and attending events including advice surgeries.

As a result of accessing the advice service, many clients will have an increased income and thus more to spend in local shops and businesses therefore providing a boost to the local economy.

Ann Loughrey, ScottishPower's Head of



Corporate Social Responsibility and The ScottishPower Energy People Trust's Company Secretary, said:

"We're delighted that the funding provided has made such an immense difference to people in Neath Port Talbot. Many people in the areas helped were in fuel poverty with more than 10% of their income being spent on energy usage – it's good to know that advice provided has enabled them to access additional benefits they were entitled to."

Jackie Hankins, Welfare Rights Manager at Neath Port Talbot Council, said:

"We'd like to thank the Trust for the funding provided. A large amount of people in the local area have been helped by this project and advice we provided and I'm sure they will continue to benefit in the longer term."

Ypeople secure funding to help those in fuel poverty

Ypeople, formerly YMCA Glasgow, was awarded £58,177 by the ScottishPower Energy People Trust to implement an energy saving initiative.

The registered charity used the funding to provide energy efficiency advice services to over 1200 people who are currently, or will be in the future, residing within its supported accommodation services across central Scotland.

By providing this advice and implementation of energy saving initiatives Ypeople aims to significantly reduce its energy bills, the impact on the environment and its carbon footprint.

Ann Loughrey, ScottishPower's Head of Corporate Social Responsibility and The ScottishPower Energy People Trust's Company Secretary, said:

"We are delighted to fund this new energy

saving initiative run by Ypeople. A large part of the project is about energy saving advice and education and we're positive that with the money provided Ypeople will be working to help alleviate fuel poverty for its clients. We wish the organisation well in providing valuable advice to service users to help them manage their electricity usage."

Joe Connolly, Chief Executive of Ypeople Glasgow, said:

"When our service users move into their own home one of the things they find difficult is managing finances. They have little or no knowledge of climate change or energy efficiency methods and unfortunately this can often lead to them falling into fuel poverty.

"Education and information sessions will make a real difference in ensuring that people from our services will avoid fuel poverty and be able to manage their finances better."



"Education and information sessions will make a real difference in ensuring that people from our services will avoid fuel poverty and be able to manage their finances better."

Joe Connolly, Ypeople, Chief Executive

Projects funded during 2011

1 Ypeople £58,177

Glasgow-based charity Ypeople received funding for its Glasgow Energy Saving Initiative which aims to provide an energy efficiency advice service to people currently, or in the future, residing within supported accommodation across Central Scotland. Through advice and implementation of energy saving initiatives, Ypeople's support will significantly reduce energy bills and the impact on the environment and carbon footprint.

2 National Energy Action £96,463

National Energy Action received funding to employ a full-time project officer to deliver its Home Energy Advice Team (HEAT) project in Coventry, delivering fuel debt advice via home energy visits. The project provides advice and support to vulnerable fuel poor households including the elderly, families with young children, disabled households and black and ethnic minority groups

3 Wealden Citizens Advice Bureau, £38,000

Wealden Citizens Advice Bureau received funding to recruit a Fuel Poverty Income Maximisation worker. The staff member will run benefit checks to maximise income, give debt advice for their utility debts, help clients apply for grants and special fuel tariffs as well as referring them to relevant organisations who can help with fuel efficiency measures.

4 Roundabout £58,960

Roundabout received funding for its Income Wellbeing Project which supports young people on low incomes and in most situations workless, often because of their homelessness. The Sheffield based project used the funding to employ and train a member of staff on energy efficiency and income maximisation. The project targets young people who have previously been homeless and living in secure accommodation and provides detailed advice on energy efficiency, fuel poverty and keeping warm.



5 Carers of East Lothian £85,691

Carers of East Lothian, based in Musselburgh, aims to support adult carers to maximise their income and achieve a sustainable reduction in fuel poverty through its Warmer and Better Off project. It received funding to employ a fuel poverty worker to offer advice on energy efficiency, support a better understanding of bills and tariffs, and run training courses on income maximisation checks and advise on availability of energy efficiency grants and care package options.

6 Dundee Carers Centre £66,000

The Dundee Carers Centre received funding for its Caring In Crisis project which undertakes benefit checks and income maximisation work. The project will work in partnership with the Dundee Energy Advice Project and accept referrals that have been identified as requiring more specialist advice on energy efficiency. The project will deliver Financial Capability training to carers and young carers. This training will also enable the project to be pro-active and reduce the number of people reaching crisis point.

7 Bristol Debt Advice Centre £45,000

The Energy Advice Project (EAP) run by Bristol Debt Advice Centre, received funding to expand in the following areas: crisis grants for household items; stay and play advice sessions at children's and family centres; one-to-one energy efficiency and debt advice; and frontline worker training. The project offers a range of free services to clients to help them avoid and address fuel poverty and fuel debt.

8 DHA £26,233

The Warming Erewash project based in Derby, received funding to provide one-to-one support and advice to enable families to move out of fuel poverty and live in warmer homes. DHA (formerly Derbyshire Housing Aid) will use its extensive knowledge of the local community and the issues faced by vulnerable people and families to deliver face-to-face sessions, combining energy efficiency advice and information with money and debt advice and practical guidance on maximising income via welfare benefits and reducing monthly outgoings.

9 South Hams Citizens Advice Bureau, £32,716

The Bureau aims to undertake benefit entitlement checks to clients identified as at risk of being in fuel poverty; who are experiencing debt problems due to low incomes and high costs of fuel bills. The organisation received funding for its Tackling Cold Homes project which aims to support clients and help them understand and act upon energy efficiency advice and identify customers eligible for social tariffs.



Projects funded during 2011

10 Youth Action Ltd, Blackburn £95,000

The Youth Action Ltd project aims to engage and empower young vulnerable people to tackle fuel poverty, through ground level research with families and peers. The funding received will cover the cost of employing a part-time fuel advisor who will be able to advise on grants available, sources of advice and ways of saving energy and reducing fuel poverty.

11 Claverhouse Training £57,877.50

Claverhouse Energy Flat, a project run by Claverhouse Training based in Dundee, received funding to extend the use of a facility and employ a project worker to continue assisting large numbers of long-term unemployed people in fuel poverty. The project will run regular sessions for small groups of clients incorporating advice, signposting for support and practical demonstrations of energy saving techniques.

12 Fraserburgh Families £36,000

The Children 1st project, Fraserburgh Families, received funding to support families where parents are recovering from drug misuse. The team will undertake direct interventions with the families who are in financial crisis, supporting them to access benefits, manage their finances better and maximise their incomes. The interventions involve an assessment of the difficulties the families are experiencing, the development of an action plan and arranging appointments with benefit agencies.

13 Brighton Unemployed Centre Families Project, £15,000

The Brighton Unemployed Centre Families Project received funding to extend its service to include greater provision for addressing the issue of fuel poverty. The Fuel Poverty Action project will offer explicit advice and targeted sessions addressing issues of fuel poverty for centre users, many of whom are people struggling to pay energy bills.



Ann Loughrey Company Secretary from the Trust visits ILS in Dumfries. L to R: Jo McCaig, Service Coordinator at ILS, Ann Loughrey, Elaine Murray MSP, Elaine Colquhoun, ILS Financial Manager and MP Russell Brown.

14 Ormiston Children and Families Trust (OCFT), £79,993

The primary objective of the Keeping Families Warm project is to reduce the levels of fuel poverty experienced by the vulnerable children and families that Ormiston Children & Families Trust work with in Norfolk. The funding will enable OCFT to work alongside vulnerable children and families to maximise their income and ensure their homes are warm and healthy.

15 Independent Living Support £60,000

The Independent Living Support (ILS) project based in Dumfries received funding for its Empowering People Plus (EPP) project, which provides support to help people negotiate and agree sustainable energy payment arrangements, and where necessary, provide advocacy and conciliation services. ILS will carry out benefit health checks and enable individuals to maximise their income and support individuals to effectively manage their finances.

16 Harrow Citizens Advice Bureau £71,269

The Bureau received funding to run the Harrow Fuel Poverty Project which aims to provide a number of vital services to

those most vulnerable families living in fuel poverty. This includes income maximisation checks to ensure families are claiming benefits they are entitled to such as benefits and tax credits; advice on dealing with fuel debt and applications to the various energy company charitable trusts for help to clear fuel arrears; energy efficiency advice and a small emergency fund for food, fuel and emergency payments.

17 Quarriers £29,182

Quarriers, based in Bridge of Weir, received funding to deliver the second phase of its HEAT project which will build on learning gained from two previously funded ScottishPower Energy People Trust projects. HEAT Phase 2 will provide a structured programme providing practical skills, knowledge and advice on how implementing energy saving strategies can help with budgeting and provide start up packs to help relieve the financial pressure of 100 young homeless people, currently supported by Quarriers housing support services, move into their first home.

The funding will enable OCFT to work alongside vulnerable children and families to maximise their income and ensure their homes are warm and healthy.

Ormiston Children and Families Trust (OCFT)

18 Speakup Self Advocacy Ltd £42,306

Speakup Self Advocacy Ltd based in Rotherham, received funding to run its I'm An Expert Energy Saver project which has trained Energy Efficiency Champions to help vulnerable, disadvantaged and disabled people understand energy efficiencies. The main aim of the project is to support people with learning disabilities who are moving to live independently to be energy efficient. This involves providing them with advice about draught proofing, insulation and benefits checks should they struggle with energy bills.

19 Starter Packs Inverclyde £5,397

Starter Packs Inverclyde is a charity that provides essential basic items such as kitchen and bedding packs to homeless people who are moving into new tenancies. The project aims to relieve the financial pressure associated with taking up a new tenancy, allowing them to pay for heating, lighting and food costs which in turn helps to sustain their tenancy. The funding provided will pay for a number of essential items such as duvets within the starter packs as well as advice on energy efficiency.

20 Regenda Ltd £5,340

The Regenda Ltd project received funding to launch its Neighbourhood Energy Challenge, which invited households in the Chester area to compete against their neighbours to make the largest reduction to their energy bills. Participating households will receive an energy efficiency make-over to their properties which will include extensive air tightness works, installation of smart meters/energy monitors, fitting of radiator panels and intelligent energy-saving plugs. The team will also be providing benefits, welfare and energy-efficiency advice to the community.

21 Beat The Cold £31,025

Beat The Cold received funding for its Warm Moorlands Homes project which provides expert, face-to-face advice in the homes of vulnerable households within the Staffordshire Moorlands District. Fuel experts check bills and meters, change tariffs and apply for Warm Home Discount as well as negotiate with fuel

companies, charitable trusts and other sources of support on behalf of vulnerable individuals.

22 ShARP £35,706

ShARP received funding to employ a part-time energy adviser to support its clients by offering energy advice in addition to its current welfare rights service. The energy adviser will offer practical advice on energy efficiency and will also be employed to know which other organisations in the Sunderland area can also be of support. In addition to working with clients on an individual basis, drop-in sessions and coffee mornings provide people with access advice on energy.

23 Care & Repair Leeds £50,000

The Warm Homes Project will link to an existing project set up in partnership with NHS Leeds and Leeds City Council which aims to assist vulnerable households suffering from long-term illness and provide an easy referral route for community based workers to householders suffering from cold related illness with assistance to alleviate fuel poverty. The funding received for The Warm Homes Project will significantly widening the number of organisations that will be trained to refer people to relevant agencies

24 Credit Union for South East Northumberland, £49,022.40

CUSEN received funding to employ a 'Home Heat Helper' for its Home Heat Team to work across Northumberland to increase awareness of fuel poverty amongst some of the most vulnerable families. The aim of the Home Heat Team is to encourage people to access energy efficiency loans which are not currently being accessed due to a lack of awareness and to help them understand how they can help reduce their fuel bills.



Meet the trustees



Norman Kerr (Chairman)
Norman Kerr became Director of Energy Action Scotland in April 2005, having previously been

Manager and Deputy Director since 1996. Prior to this he worked with Heatwise Glasgow for 12 years as Production Unit Manager with responsibility for delivering the organisation's energy efficiency programmes.

Norman currently sits on the Scottish Government's Fuel Poverty Forum, where he is Vice Chair. He also sat on the Scottish Government's Renewable Heating Pilot Advisory Group and on the working group measuring the health impacts of the Warm Deal and the Central Heating Programme.

He is a trustee of the Aberdeen Combined Heat and Power Company and a member of the NEA Executive Board.



Ann Loughrey (Company Secretary)
Ann is Head of Corporate Social Responsibility at ScottishPower and has played

a prominent role in fuel poverty and energy efficiency campaigns for more than 20 years. She was Director of Energy Action Scotland for 12 years and previously Commercial Manager at Heatwise Dumbarton, before joining ScottishPower in 2005.

Ann was instrumental in establishing the ScottishPower Energy People Trust in her previous role as Head of External Business and Community Relations. She has served on the board of National Energy Action and the ScottishPower Green Energy Trust. Currently she sits on the UK Government's Fuel poverty Advisory Group.



Douglas McLaren (Treasurer)
Douglas is a member of the Institute of Chartered Accountants of Scotland (ICAS) and is currently reporting to

the Operations Director of ScottishPower Generation Holdings Ltd for whom he is currently managing the Domestic Debt Business.

Douglas joined ScottishPower in 2004 after 9 years with PricewaterhouseCoopers (PwC) where he primarily worked for their Business Assurance division across the UK.

Between 2001 and 2003 Douglas lived in Toronto, working for PwC Canada on acquisitions and disposals in North America.



Joan Fraser
Joan has considerable experience in the charity sector and a particular interest in support for disadvantaged young people. She served

for two years as interim Chief Executive of YouthLink Scotland. She also has a background in public policy development particularly in relation to health, education and social policy

Joan is Chair of Scotland Yard Adventure Centre, which provides adventure play for children with additional support needs, a member of the Board of Edinburgh Voluntary Organisations Council, a non-executive board member of NHS Health Scotland and a member of the Visiting Committee for Polmont Young Offenders Institution.



Neil Hartwell
Neil Hartwell has been a Trustee of the ScottishPower Energy People Trust since it was established in 2005.

He supported fuel poverty charity National Energy Action's 10 regional offices in England and Wales for seven years and was a Director of Warm Zones, bringing together local authority, energy sector and other partners to reduce fuel poverty.

He is presently on the Board of Community Energy Plus, a charity which addresses Fuel Poverty and community-owned Renewable Energy across Cornwall.

A trained psychologist, researcher and designer, Neil has worked in the steel and

manufacturing industries in London and Northern England. He has worked at board level for several companies and in other roles encompassing Finance, IT and Human Resources.



Dr Bill Sheldrick
Bill developed a strong interest in energy issues 30 years ago, through academic work, community initiatives and a local Right to Fuel

campaign group.

In 1987 he led Heatwise Glasgow's Jobs and Energy project, and subsequently became the organisation's Research and Development Manager. In 1994, he established an independent

consultancy, specialising in energy efficiency and fuel poverty issues.

He was a member of the Watt Committee's Domestic Energy and Fuel Poverty Working group and a member of the Building Research Establishment working group on fuel poverty methodology.

Bill is an assessor, trainer and examiner for the National Home Energy Rating scheme. He received a NHER lifetime achievement award in 2000.



SPEPT Trustees Back row L to R: Peter Sumby, Alan Hughes, Joan Fraser, Dr. Bill Sheldrick and Norman Kerr. Front row: Douglas McLaren, Neil Hartwell and Ann Loughrey.

NEW TRUSTEES FOR 2012



Alan Hughes
Alan has a career background in the financial services information technology sector.

He has been a member of Glasgow Children's Panel for 33 years dealing with vulnerable young people and families and for the past eight has been Deputy Chairman of the Glasgow Panel. Until 2012 he was Chairman of one of Kibble Education and Care Centre's foster panels.

He is an appointed visitor for Barnardos Scotland, operating as an independent

assessor of Barnardos residential care services for young people in Scotland.



Peter Sumby
Peter Sumby has worked at National Energy Action (NEA) since 1996 and has been Director of Development and Delivery since 2006.

Peter is a member of NEA's senior management team, responsible for the delivery of NEA's practical work programmes which, in partnership with various agencies and stakeholders, seek to demonstrate innovative ways of bringing

affordable warmth to low income and vulnerable households.

Peter leads a team of 24 staff and his role involves developing strategic partnerships to enable the delivery of NEA's programmes and to manage relationships with the national and local agencies with whom NEA needs to engage in order to deliver projects that tackle fuel poverty.

Peter's role is also to ensure that lessons learned from project delivery are incorporated into NEA's policy development process in order to inform NEA's advisory role to government, local government and the wider energy sector.

"Many families with disabled children live under extreme financial pressure and are particularly vulnerable to fuel poverty. The benefits system is also complex and applying for benefits is time consuming and can be a source of stress in its own right. We are delighted that we have been able to ensure that families in need are receiving the welfare benefits they are entitled to and have accessed advice to help heat their homes affordably."

Jo Kirby, Advice Services Manager for The Action Group

"We would like to thank ScottishPower Energy People Trust for their support for our project. All the excellent work we have undertaken to help people from the area would not have been possible without their funding. One of the many highlights of the project was helping one client to increase their income by £7000 per annum by accessing benefits they were entitled to."

Roger Braybrook, Manager of West Northumberland Citizens Advice Bureau

Summary of Accounts 2011

During the financial period since inception, ScottishPower has contributed in excess of £9.1 million to the Trust.

Summary of our financial performance during 2011

Financial outturn for year

The charity's income for the period amounted to £705,475. The charity paid out £1,357,720 in grants and had a deficit of £691,187.

Unrestricted reserves at the period end were £1,858,254 of which £1,372,516 was held in a designated fund for future grants that have been approved.

Principal Funding Sources

During the financial period since inception, ScottishPower has contributed in excess of £9.1 million to the Trust. The Trust is committed to exploring additional funding routes as outlined in more detail below.

Investment Policy

Aside from retaining a prudent amount in reserves each period, most of the charity's funds are to be spent in the short term so there are few funds for long term investment.

The Trustees have noted their intention to review the banking arrangements on an ongoing basis, thereby ensuring maximum returns for the Trust as far as possible.

Trustees ask the Treasurer to consider the best banking option for trust funds in the current economic climate and this is kept under review and discussed at Trustee meetings.

Reserves Policy

The reserves are needed to meet the working capital requirements of the Trust and the Trustees remain confident that the current level of reserves is sufficient to allow the continued activity of the Trust through 2010.

The charity currently has a designated grants reserve of £1,372,516, to pay grants that have been approved and are to be paid in future years subject to conditions being met.

The charity currently has a general reserve of £485,738. The current surplus held by the Trust will continue to be awarded to worthwhile projects consistent with the Trust strategy. Similarly, discussions will continue with all parties in an effort to secure additional funding as the period develops.

The ScottishPower Energy People Trust Fund Financials

2011 YEAR-END

WHERE THE MONEY COMES FROM

INCOMING RESOURCES	
Voluntary income	£699,538
Investment income	£5,937

Total Incoming Resources	£705,475
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WHERE THE MONEY GOES

Charitable activities	£1,357,720
Costs of generating voluntary income	£35,279
Governance costs	£3,663

Total	£1,396,662
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BALANCE SHEET AS AT 31 DECEMBER 2011

Current Assets	
Cash at bank and in hand	£1,941,209
Debtors	£0

Current Liabilities	
Creditors: amounts falling due within one year	£82,955

Net Current Assets	£1,858,254
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In the period to 31 December 2011 the Trust made 78 grants of between £400 and £55,000 to charitable organisations.

How to apply

Who can apply for funding from the Trust?

The ScottishPower Energy People Trust can provide funds for registered charities who work with or represent the vulnerable and fuel poor to help those most in need. These include, but are not limited to, children's charities, local community groups, support organisations, housing associations and local authorities.

What type of projects are eligible?

- Organisations which provide crisis funding, particularly for women and children needing emergency accommodation and vulnerable young people setting up their first home.
- Groups which provide households with benefit health checks or income maximisation are also encouraged to apply. As are those helping households that are not claiming all the benefits to which they are entitled; or are not eligible for current government funding because they do not receive the appropriate benefit.
- Any organisation which supplies energy efficiency measures and advice, through schemes which improve the energy efficiency of homes by draught proofing insulating and offering energy advice.

When are submitted projects reviewed?

The Trustees meet once a quarter to review submitted projects.

How do I apply or find out more?

For more information and to fill out an online application form please visit www.energypeopletrust.com

For application enquiries please e-mail SPEnergyPeopleTrust@ScottishPower.com or call 0141 568 3492.



The ScottishPower Energy People Trust
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Spean Street, Cathcart
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SPEnergyPeopleTrust@ScottishPower.com

0141 568 3492



The ScottishPower Energy People Trust team are here to help: Pictured are Kirsteen Lappin, Angela Martin, Irene Murdoch and Carol Dunne.

Contact us

Our contact details are:

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Cathcart Business Park
Spean Street
Glasgow, G44 4BE

Tel: 0141 568 3492

For more information on the Trust and/or to apply online,
visit: www.energypeopletrust.com

For any application enquiries, please email:
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The ScottishPower
Energy People Trust

Supporting Communities

www.energypeopletrust.com

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