### Transmission Stakeholder Satisfaction Incentive KPI Proposal (Licence Condition 3D)

- **SSI** = 0.01 \( X \times SS + Y \times SKPI \times (BR_t-2 - t-2) \)
  
  where:
  - \( X \) = 0.3
  - \( Y \) = 0.6
  - \( AA = 5 \)
  - \( BB = 50 \)
  - \( Z = 0.1 \)
  
- **KPIs**:
  - **New Transmission Connections**
  - **Outages and Interruptions**
  - **Project Delivery**
  - **Broad Interest**

#### KPIs Table

<table>
<thead>
<tr>
<th>Stakeholder Group</th>
<th>KPI No.</th>
<th>KPI Detail</th>
<th>Metric</th>
<th>Target</th>
<th>Incentive Range (BMI)</th>
<th>Achieved</th>
<th>Incentive Score (BMI)</th>
<th>KPI Weighting</th>
<th>Weighted Score</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>KPIs - New Transmission Connections</strong></td>
<td>1</td>
<td>Application receipt of a complete and correct System Briefing Note</td>
<td>Week Day</td>
<td>5</td>
<td>Average no. of working days</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Based on Clock Start Date receipt of 3rd party Construction Offer to Complete New Connection</td>
<td>Calendar Day</td>
<td>36</td>
<td>Average no. of calendar days</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>Overall System Briefing Note completion</td>
<td>Calendar Day</td>
<td>14</td>
<td>Average no. of days</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
<tr>
<td></td>
<td>4</td>
<td>Number of drafts of TOCA circulated within a business day</td>
<td>Calendar Day</td>
<td>36</td>
<td>Average no. of working days</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>Final TOCA Draft/ ATOCA signed and submitted to NGET</td>
<td>Calendar Day</td>
<td>36</td>
<td>Average no. of working days</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
<tr>
<td></td>
<td>6</td>
<td>Weekly Communication with Developers</td>
<td>Volume</td>
<td>50</td>
<td>Target % of connections against plan</td>
<td>BMI - actual/ target</td>
<td>0.091</td>
<td>KPI weighting</td>
<td>0.091</td>
</tr>
</tbody>
</table>

#### Notes:
- **Notes**
  - Note 1: Draft TOCA Content reqd: Charging data, CMP150 data, Derogation Report, updated / new TORI Information.
  - Note 2: Final TOCA/ATOCA Content reqd: Derogation Report, Skeleton TORI
  - Note 3: Scores beyond the range provided will be at the maximum reward or penalty scores
  - Note 4: Average scores are calculated for 3 observed Periods and rounded down to nearest whole number.
  - Note 5: Average from all offers over the period.